SURREY POLICE BOARD Venue: Virtual Date: June 22, 2021 **REGULAR MEETING AGENDA** Time:

4:00 PM

PRESENTER

Chair McCallum

CALL TO ORDER of the Coast Salish Peoples. **ADOPTIONS** 1. Adoption of the Agenda – June 22, 2021 Chair McCallum 2. Adoption of Minutes – May 18, 2021 Chair McCallum DELEGATIONS 1. Cathy Peters – "Be Amazing Campaign; to Stop Sexual Exploitation" REPORTS CHIEF CONSTABLE REPORTS 1. **Chief Constable Updates- Standing Report** Chief Lipinski Report No. 2021-R012 – For Information 2. Strategic Plan Development Update - Community Consultation Chief Lipinski Report No. 2021-R013 – For Information 3. **HR Policy Development** Chief Lipinski Report No. 2021-R014 - For Information 4. **SPS Recruiting for Diversity** Chief Lipinski Report No. 2021-R015 - For Information **EXECUTIVE DIRECTOR REPORTS** 1. **Trademark Update** Melissa Granum Report No. 2021-R016 – For Information 2. Surrey Police Board Per Diem – Quarterly Update Melissa Granum Report No. 2021-R017 – For Information

The Surrey Police Board recognizes that our work takes place on the ancestral, traditional, and unceded territories

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SURREY

LICE BOARD

ITEM

С.

D.

COMMITTEE REPORTS

FINANCE COMMITTEE

| 1. | One-time Policing Transition Project - Budget Update Year to | Elizabeth Model |
|----|--|-----------------|
| | Date Expenditures | |
| | Report No. 2021-FIN009 – For Information | |
| | (Presentation) | |
| | ΜΑΤΙΟΝ | |

E. INFORMATION

- 1. Memo Director Brisard Board Committees For Information Melissa Granum
- 2. Letter to Director Sunner Governance Committee For Information Melissa Granum

F. CORRESPONDENCE

No correspondence.

G. NEW BUSINESS

No new business.

H. NEXT MEETING

The next meeting of the Surrey Police Board will be held on July 20, 2021.

I. MOTION TO HOLD A MEETING IN A CLOSED SESSION

| It is in order for the Board to pass a motion to close the meeting to the | Chair McCallum |
|--|----------------|
| public pursuant to Section 69 (2) (a), (c), and (d) of the Police Act, which | |
| states: | |

- (2) if it believes that any of the following matters will arise in a meeting or hearing held by it, a board or committee may order that the portion of the meeting during which the matter will arise be held in private:
 - (a) a matter concerning public security, the disclosure of which could reasonably be expected to seriously impair effective policing or law enforcement;
 - (c) a matter concerning labour contract discussions, labour management relations, layoffs or another personnel matter;
 - (d) a matter concerning information that a person has requested he or she be allowed to give in private to the board or committee.

J. ADJOURNMENT

Chair McCallum



SURREY POLICE BOARD Regular Meeting Minutes

Venue: Virtual Date: May 18, 2021 Time: 4:00 PM

Present:

Doug McCallum, Chair Cheney Cloke Elizabeth Model Harley Chappell James Carwana Manav Gill Meena Brisard Regrets: Jessie Sunner

Province: Mark Reder

Staff Present:

Norm Lipinski, Chief Constable Jennifer Hyland, Deputy Chief Michael LeSage, Deputy Chief Todd Matsumoto, Deputy Chief Terry Waterhouse, GM, Policing Transition Kyle Friesen, Legal Counsel Melissa Granum, Executive Director Marion Chow, Executive Assistant Forouzan Rezazadeh, IT Senior Project Mgr. Nicola Webb, Human Resources Consultant Gayle Armstrong, Executive Service Manager Lisa Eason, Communications Manager

The Surrey Police Board recognizes that our work takes place on the ancestral, traditional, and unceded territories of the Coast Salish Peoples.

A. CALL TO ORDER

The May 18, 2021 Regular Board meeting was called to order at 4:00 PM.

B. ADOPTIONS

1. Adoption of the Agenda – May 18, 2021.

It was

Moved by James Carwana Seconded by Harley Chappell

That the agenda of the Surrey Police Board meeting of May 18 be adopted.

Carried

2. Adoption of Minutes – April 20, 2021

lt was

Moved by James Carwana Seconded by Meena Brisard

That the minutes of the Surrey Police Board meeting of April 20, 2021 be adopted.

Carried

C. DELEGATIONS

No delegations.

D. REPORTS

CHIEF CONSTABLE REPORTS

1. Chief Constable Updates- Standing Report Report No. 2021-R010 – For Information

It was

Moved by Harley Chappell Seconded by Elizabeth Model

That the Board receive the report for information.

Carried

EXECUTIVE DIRECTOR REPORTS

1. OPCC Service or Policy Complaint Report No. 2021-R011 – For Information

lt was

Moved by James Carwana Seconded by Meena Brisard

That the Board receive the report for information.

Carried

COMMITTEE REPORTS

FINANCE COMMITTEE

1. Budget Update Year to Date Expenditures Report No. 2021-FIN007 – For Information (Presentation)

It was

Moved by Meena Brisard Seconded by Cheney Cloke

That the Board receive the report for information.

Carried

2. Financial Procedures for Management of Major Capital Expenditures Report No. 2021-FIN008 – For Decision

It was

Moved by Manav Gill Seconded by Meena Brisard That the Board endorse the recommendation in the report.

Carried

GOVERNANCE COMMITTEE

Policy Development Report No. 2021-GOV010 – For Information

lt was

Moved by Cheney Cloke Seconded by Harley Chappell

That the Board receive the report for information.

Carried

E. INFORMATION

1.

- 1. Letter from Mayor McCallum to Surrey Police Board City of Surrey 2021 Priorities, Goals and Objectives for Policing For Information
- 2. Letter from Minister Farnworth to BCAPB Approved Resolutions For Information

It was

Moved by James Carwana Seconded by Harley Chappell

That the Board receive the above noted for information.

Carried

F. CORRESPONDENCE

No correspondence.

G. NEW BUSINESS

No new business.

H. NEXT MEETING

The next meeting of the Surrey Police Board will be held on June 22, 2021.

I. MOTION TO HOLD A MEETING IN A CLOSED SESSION

It is in order for the Board to pass a motion to close the meeting to the public pursuant to Section 69 (2) (a), (c), and (d) of the *Police Act*, which states:

lt was

Moved by James Carwana Seconded by Elizabeth Model That the Board close the meeting to the public pursuant to Section 69 (2) (a), (c) and (d) of the Police Act, which states:

- (2) if it believes that any of the following matters will arise in a meeting or hearing held by it, a board or committee may order that the portion of the meeting during which the matter will arise be held in private:
 - (a) a matter concerning public security, the disclosure of which could reasonably be expected to seriously impair effective policing or law enforcement;
 - (c) a matter concerning labour contract discussions, labour management relations, layoffs or another personnel matter;
 - (d) a matter concerning information that a person has requested he or she be allowed to give in private to the board or committee.

Carried

J. ADJOURNMENT

It was

Moved by Manav Gill Seconded by Harley Chappell

That the May 18, 2021 Regular Board meeting be adjourned.

Carried

The Surrey Police Board meeting adjourned at 4:17 PM.



REGULAR

REPORT DATE: June 15, 2021

BOARD MEETING DATE: June 22, 2021 BOARD REPORT # 2021-R012

| TO: | Surrey Police Board | | |
|----------|-----------------------------------|-------|-------------|
| FROM: | Chief Constable | FILE: | 60550-20-03 |
| SUBJECT: | Chief Constable's Standing Report | | |

RECOMMENDATION

The Chief Constable recommends that the Surrey Police Board (the "Board") receive this report for information.

PURPOSE

To provide an update to the Board on the current status of certain aspects of the development of the Surrey Police Service.

BACKGROUND

The Chief Constable provides monthly updates to the Board on matters related to the progress of the Surrey Police Service. These topics will change monthly depending on work that has been completed.

DISCUSSION

Hiring

Response to SPS postings for positions at all levels has been extremely positive. Current needs for Staff Sergeant positions have been filled and the posting has closed. Current Sergeant positions have also been filled. Applications to these postings will be maintained on file for upcoming recruiting, but the postings are closed to new applications for now. Current staffing numbers:

- 34 sworn officers in place.
- 17 offers have been accepted, pending start dates ranging from Jun 14 to end of August
- 9 additional offers pending
- 13 civilian staff in place, with 3 offers pending.

Total: 76 FTE hired/or starting in the coming weeks/months.

A new posting for Constables in the Community Policing Bureau went live on June 7th with an excellent response rate. The Transitional Recruiting Unit has finalized the processes and the applicant tracking system has been updated and reconfigured in preparation for the Constable pools.

Training

The SPS Leadership Development team and Operational Skills teams have been researching and developing lesson plans related to mandatory training requirements, onboarding training and operational skills training. This training will eventually be provided to all SPS members, with priority to those deploying in the fall.

Recruiting Information Sessions

SPS has hosted a series of virtual information sessions with more to come. These sessions are targeted toward either experienced officers or those considering a career with SPS. The online events have provided our Senior Leadership staff opportunities to share our values, outline our priorities, and provide updates on timelines, deployment plans and our commitment to employees.

The May 13 Information session was hosted by Chief Lipinski and the three Deputy Chiefs. This was a general information session on SPS, its Values and Priorities.

- Attended by 138 participants
- 513 additional views of the recorded video of the session (to June 10)

The May 27 session was targeted specifically to experienced officers and was hosted by DC Hyland and the three Bureau Superintendents.

- Attended by 185 participants
- 184 additional views of the recorded video of the session (to June 10)

The upcoming session planned for June 24 will target new recruits. This session will be hosted by the three Deputy Chiefs and the recruiting team. As with the others, this session will be recorded and posted to the SPS website.

Additionally, there were 3,103 unique visits to the Information Sessions webpage between May 1 – June 10.

Budget Development

SPS is working with the City of Surrey to prepare the 2022 Operating Budget. Planning is underway to establish timelines and milestones in coordination with City Council processes. This work will be timed to ensure SPS and SPB meet their statutory requirements under Article 27 of the *Police Act*, to prepare and submit to City Council for its approval, a provisional budget for the following year on or before November 30.

CONCLUSION

The above matters are for the Board's awareness and information.

Norm Lipinski, OOM LLB MBA Chief Constable



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RECOMMENDATION

The Chief Constable recommends that the Board receive this report for information.

SUMMARY

The SPS is embarking on a community consultation plan that will culminate in the inaugural Strategic Plan in the fall of 2021. The Strategic Plan will become the roadmap for the development of the SPS service delivery model. Engaging citizens and important stakeholder groups will provide the community with opportunities to contribute their input and foster greater understanding, leading to strong relationships with the community.

DISCUSSION

The next phase of SPS strategic planning involves community engagement with a variety of stakeholders including, but not limited to, citizens of the City of Surrey, Indigenous communities, not-for-profit organizations, businesses, faith communities, social service agencies and others. The data collected from the community engagement series will become the foundation for the SPS Strategic Plan and inform the operating model as SPS begins to provide policing service in Surrey. The Plan will also take into consideration the priorities, goals and objectives of the provincial and local governments.

Engagement activities will commence in June and will involve surveys and stakeholder interviews. SPS Strategic Communications will ensure public awareness through traditional and social media channels. SPS has developed a stakeholder register to capture and identify groups that have particular interests in their relationship with policing. The stakeholder register will help to inform the interview process and will be continually updated as new contacts are identified through discussions.

SPS has engaged two well known and widely respected contractors to design and deliver surveys, targeted stakeholder interviews and focus groups. Dr. Curt Griffiths and Dr. Eli Sopow are renowned for their analytical work in the field of policing. They are experienced and knowledgeable in the design and delivery of public consultation, as well as the interpretation and application of results. Proven scientific research methodology will be employed in order to ensure the greatest possible degree of accuracy of the information collected.

It is expected that surveys will be distributed to approximately 1000 participants, and interviews will be conducted with approximately 100 stakeholder groups. With a representative sample size of 1000, surveys will yield a margin of error of +/- 3% which is considered statistically sound. Sample sizes over 1000 are not recommended in scientific research. It is anticipated that the focus groups will complement the results of the surveys, creating a rich field of data for the purposes of early planning prior to the SPS becoming operational.

Future planning will also involve Town Halls and requests for written submissions, and ongoing community engagement will continue to inform the evolving strategic direction of the SPS.

CONCLUSION

Public engagement is a critical step toward understanding what is important to the community. The development of an inaugural Strategic Plan is an exciting opportunity for the Chief Constable and Police Board to work with Surrey's citizens to set the strategic vision of the SPS. In consultation with the community and other stakeholders, the Plan will become a foundational road map for the establishment and operationalization of the SPS.

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Norm Lipinski, OOM, LLB, MBA Chief Constable



| | | REPORT DATE: | June 11, 2021 |
|----------|-----------------------|---------------------|---------------|
| REGULAR | | BOARD MEETING DATE: | June 22, 2021 |
| | | BOARD REPORT # | 2021-R014 |
| | | | |
| | | | |
| TO: | Surrey Police Board | | |
| FROM: | Chief Constable | FILE: | 60550-20-03 |
| SUBJECT: | HR Policy Development | | |

RECOMMENDATION

The Chief Constable recommends that the Board receive this report for information.

SUMMARY

SPS Human Resources policies are being developed to specifically address issues of inclusivity and diversity, with respect to recruitment, training, and healthy and respectful workplace expectations. Recommendations from Justice M. Bastarache's report, "Broken Dreams, Broken Lives" will be incorporated into these policies to ensure harassment and discrimination are not tolerated in the organization. Recruitment policies will also reflect the necessity to assist applicants who may not have the same advantages as others and who may require additional support throughout the process. These policies will set the standard and expectation for the treatment of employees from their first contact with SPS recruiters and throughout their careers with SPS.

DISCUSSION

Justice M. Bastarache's report, "Broken Dreams, Broken Lives", provides many recommendations to specifically address systemic issues and barriers that prevent the success of women and minorities in policing. SPS will establish our policies and organizational culture to remove these barriers and provide opportunities for all employees to succeed in their careers.

As SPS works on developing our entire suite of policies, it will be important to ensure that thorough research and planning is part of the process, and that cost implications are considered. Certain programs or initiatives, while ideal or preferred, may be cost prohibitive or create unintended consequences. SPS will strive to balance the best interests of employees within appropriate and achievable financial constraints.

Specific issues that will be addressed in the development of SPS HR policies include:

Recruitment

- Encourage applications from diverse groups including women, LGBTQ2S+ people and racialized communities.
- Research programs to assist applicants to meet entry requirements, where necessary.

Training

• Evaluate, on an ongoing basis, all department training programs to ensure they meet the requirements of a modern police service

Recruit Field Training

- Develop best practices in RFT oversight and curriculum
- Include a confidential mechanism to report harassment or discriminatory conduct by the trainer **Career Planning**
 - Implement early and effective career planning for all members that continues throughout their careers with appropriate accountability for ensuring the employee is effectively supported

Human Resources and Staffing

• Develop a best practice Human Resources Department

Maternity and Parental Leave

• Develop best practices in Parental Leaves

Employment Flexibility

• Consider establishing daycare facilities or childcare options

Mental Health

- Research mental health assessments for all members
- Develop resources and programs to safely debrief following critical or disturbing incidents

Promotions

• Research the use of a rigorous "blind" process for promotions that does not disclose information about gender, race, or medical or other leave

Leadership

• Develop leadership training that supports the diversity goals, objectives and values of SPS.

Civilian Employees

• Inform SPS members of the importance of the roles played by civilian staff to address discrimination

CONCLUSION

SPS HR policies will be developed to address issues of inclusivity and diversity, starting from recruitment and throughout our members' careers. Justice M. Bastarache's recommendations and other best practices will be incorporated into these policies to ensure harassment and discrimination are not tolerated in the organization. Care will be taken in the development of these policies to ensure appropriate time and prioritization are given to the development of each of these important factors.

Updates will be provided as research and policy development progresses.

Norm Lipinski, OOM, LLB, MBA Chief Constable



| | | REPORT DATE: | June 11, 2021 |
|----------|------------------------------|---------------------|---------------|
| REGULAR | | BOARD MEETING DATE: | June 22, 2021 |
| | | BOARD REPORT # | 2021-R015 |
| TO: | Surrey Police Board | | |
| FROM: | Chief Constable | FILE: | 60550-20-03 |
| SUBJECT: | SPS Recruiting for Diversity | | |

RECOMMENDATION

The Chief Constable recommends that the Board receive this report for information.

SUMMARY

SPS continues to hire sworn officers for the ongoing development of plans, policies, and infrastructure, as well as for anticipated deployment in Fall 2021 and beyond. As one of the core principles of SPS culture and values, we are striving for equity and diversity in recruiting and hiring practices. Our goal is to achieve organizational diversity that truly reflects the community. Targeted recruiting of women and minorities will help us to achieve a diverse organization reflective of the citizens of Surrey.

DISCUSSION

Diversity in Leadership

Conscious consideration has been taken in recruiting the SPS Leadership Team and those that will help to build the organization in the initial stages. Diversity is well reflected in leadership staff hired to date.

| Group | Number | Female | Minority | Diversity |
|------------------------|--------|--------|----------|-----------|
| Senior Leadership Team | 21 | 23% | 38% | 62% |
| Staff Sergeants | 16 | 38% | 50% | 69% |

Recruiting Metrics

Response to SPS postings for sworn officer positions has been extremely positive. Recent postings resulted in 498 applications. Of these applicants, 193 self-identified as ethnically diverse and 82 identified as female. 229 chose not to answer. The greatest gap in community representation is in female applicants. Through our recruiting efforts, SPS will continue to appeal to applicants who are representative of Surrey's diverse community.

| Measure | Number | Percentage |
|----------------------------|--------|------------|
| | | |
| Indigenous | 26 | 5.22% |
| | | |
| Visible Minority | | |
| Asian | 50 | 10.04% |
| Black | 7 | 1.40% |
| Hispanic | 1 | 0.20% |
| Middle Eastern | 7 | 1.41% |
| South Asian | 85 | 17.06% |
| Not a Visible Minority | 102 | 20.48% |
| Other | 17 | 3.41% |
| Unknown/Did not Answer | 229 | 45.98% |
| | | |
| | | |
| Gender | | |
| Female | 82 | 16.47% |
| Non-Binary Gender Diverse | 1 | 0.20% |
| Male | 371 | 74.49% |
| Unknown/Did not Answer | 44 | 8.84% |
| Total Number of Applicants | 498 | |

The following table is a snapshot of sworn officer applicants from May 31, 2021:

Strategies for Recruiting for Diversity

To attract women and minorities to apply to SPS, it is critically important to demonstrate that diverse people hold respected positions of rank and authority in the organization. Applicants with diverse factors will be encouraged to apply by the presence of people like them in public facing, high profile positions. The demonstration of inclusion clearly communicates that diversity is valued by the organization. Senior ranks of SPS represent a good degree of diversity, with 8 women, and several minority groups represented, including Indigenous and South Asian. It will be important for SPS to leverage the influence of these leaders in order to attract and build diversity in the organization.

Our Recruiting Unit will strive to make the composition of the SPS parallel the diversity that exists in the city of Surrey. The SPS is starting with a 'clean slate' so as we are established and build our reputation in the community, we will attract a wide range of applicants as we make policing history. We will not passively wait for diverse applicants to come to us, rather, we must take a proactive approach when it comes to recruiting women and visible minorities.

Some of our recruiting strategies will include:

- building positive relationships with diverse citizens;
- actively recruit in areas where women and minorities work, reside, go to school etc.;

- utilize our diverse police officers to act as recruiters as they are engaging the public through the course of their duties by providing recruiting information and encouraging women and minorities to apply;
- conduct recruiting information sessions that target women and minorities throughout the various districts in the city;
- attend formal job fairs where recruiters will engage women and minorities;
- advertise in ways that target diverse groups whether through video, print media, billboards, social media, etc.;
- set up recruiting booths at various community events such as festivals, sporting events, or faithbased events.
- develop programs to target youth in high schools such as Junior Police Academies;
- establish Reserve/Auxiliary/Community Safety Officer programs to create diverse hiring pools for regular member applications.

Supporting Leadership and Career Development

SPS intends to focus on supporting those members who require training, experience, and opportunities to advance in their careers. In this way, we will also create internal strategies to achieve our diversity goals. Some planned strategies include:

Membership in BC Women in Law Enforcement

British Columbia Women in Law Enforcement (BCWLE) is a non-profit organization whose vision is to strengthen, unite and promote women in law enforcement in the province of British Columbia. Their mission is to unite law enforcement personnel across British Columbia, to create opportunities for everyone to meet and discuss topical issues affecting women in policing, to provide training for issues specifically related to women, and to facilitate networking and mentoring opportunities. SPS supports and encourages personnel to join and actively participate in the BCWLE. Networks and relationships formed with this organization will also provide opportunities for recruiting.

SPS Women in Leadership Program

An internally developed leadership program for women in SPS is in discussion. This is envisioned as a twotiered program that will offer a Senior Advisory Committee for leaders in Executive and Management positions, and a Development Committee for those in lower ranks who wish to participate. These committees will meet monthly and provide a forum for discussion of issues and initiatives and opportunities for mentorship and career development.

CONCLUSION

As one of the core principles of SPS culture and values, we will continue to strive for diversity in recruiting and hiring practices. Our goal is to achieve organizational diversity that truly reflects the community.

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Norm Lipinski, OOM, LLB, MBA Chief Constable



| | | REPORT DATE: | June 11, 2021 |
|----------|---------------------|---------------------|---------------|
| REGULAR | E | BOARD MEETING DATE: | June 22, 2021 |
| | | REPORT # | 2021-R016 |
| | | | |
| TO: | Surrey Police Board | | |
| FROM: | Executive Director | FILE: | 60550-20-02 |
| SUBJECT: | Trademark Update | | |

RECOMMENDATION

The Executive Director recommends the Surrey Police Board receive this report for information.

SUMMARY

On May 19, 2021, the marks "Surrey Police Board" and "Surrey Police Service" were published in the Canadian Trademarks Journal as official marks of the Surrey Police Board. These designations recognize Surrey Police Board being recognized as a "public authority" under the *Trademarks Act* and the marks meeting the criteria of use and adoption in Canada. A copy of the certificates issued are attached.

DISCUSSION

To obtain protections of the marks "Surrey Police Board" and "Surrey Police Service" under Canadian trademark laws, applications were made under section 9 of the Canadian *Trademarks Act* to designate those marks as "official marks". The entitlement to this designation is limited to public authorities and the designation restricts any person in connection with a business from adopting a mark consisting of, or so nearly resembling as to likely be mistaken for, an official mark.

Going forward, in addition to registering additional marks as and when considered necessary, to protect the registered marks, staff will control usage of these marks through appropriate licenses for permitted third party use.

CONCLUSION

These designations recognize Surrey Police Board being recognized as a "public authority" under the *Trademarks Act.*

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Melissa Granum Executive Director

Attachments: Official Mark Certificates

Surrey Police Board



Innovation, Sciences et Développement économique Canada Office de la propriété intellectuelle du Canada

Innovation, Science and Economic Development Canada Caradian Intellectual Property Office





Autorité publique / Public authority Surrey Police Board

Date d'avis public / Date of public notice 19 mai/May 2021

La présente certifie que, conformément à l'alinéa 9(1)n)(iii) de la Loi sur les marques de commerce, le registraire des marques de commerce a donné un avis public de l'adoption et de l'emploi au Canada de la présente marque officielle.

926583 Numéro de dossier File number

> This is to certify that the Registrar of Trademarks gave public notice under subparagraph 9(1)(n)(iii) of the Trademarks Act of the adoption and use in Canada of this official mark.

SURREY POLICE BOARD

Registraire des marques de commerce, par intérim Acting, Registrar of Trademarks



Surrey Police Service



Innovation, Sciences et Développement économique Canada Office de la propriété intelectuelle du Canada Innovation, Science and Economic Development Canada Caradian Intellectual Property Office





Autorité publique / Public authority Surrey Police Board

Date d'avis public / Date of public notice 19 mai/May 2021

La présente certifie que, conformément à l'alinéa 9(1)n)(iii) de la Loi sur les marques de commerce, le registraire des marques de commerce a donné un avis public de l'adoption et de l'emploi au Canada de la présente marque officielle.

926582 Numéro de dossier File number

> This is to certify that the Registrar of Trademarks gave public notice under subparagraph 9(1)(n)(iii) of the Trademarks Act of the adoption and use in Canada of this official mark.

SURREY POLICE SERVICE

Registraire des marques de commerce, par intérim Acting, Registrar of Trademarks





| | REPO | RT DATE: | June 11, 2021 |
|----------|---|---------------------|---------------|
| REGULAR | BOARD MEETIN | BOARD MEETING DATE: | |
| | BOARD F | REPORT # | 2021-R017 |
| | | | |
| | | | |
| TO: | Surrey Police Board | | |
| FROM: | Executive Director | FILE: | 60550-20-02 |
| SUBJECT: | Surrey Police Board Per Diem – Quarterly Update | | |

RECOMMENDATION

The Executive Director recommends that the Surrey Police Board (the "Board") receive this report for information.

SUMMARY

This report provides information to the Board regarding the status of per diems related to Board and Committee meetings, training sessions and other commitments for the period January to March, 2021.

BACKGROUND

The Surrey Police Board Governance Manual outlines a per diem structure that is aligned with Vancouver and Delta Police Boards. The per diem is not to be considered 'payment' for board work, rather it is a recognition that Board members' commitments may take away from professional and personal time.

DISCUSSION

The volume and frequency of Board meetings has declined from 2020 and is anticipated to reduce further once SPS reaches 'steady state'. The monthly average per diem payout (aggregate) in 2020 was \$22,114 and in Q1 of 2021, the monthly average has dropped to \$12,912.

Appendix I shows detailed per diem charges per Director. January to March, 2021 per diems totalled \$38,738.00, which is a result of the following:

| Board Meetings: | 3 | |
|---|----|--|
| Special Board Meetings: | 2 | |
| Human Resources and Compensation Committee: | 14 | |
| Governance Committee: | 4 | |
| Finance Committee: | 3 | |
| Communications Committee: | 2 | |
| Workshops and Training: | 2 | **March 13/ Social Media Training, |
| Other: | 5 | <u>**</u> Provincial Check In (2), BCAPB Dialogue, |
| | | AGM (3) |
| TOTAL MEETINGS | 35 | |

** some Directors participated in CABRO and other webinars (not included in training numbers above)

CONCLUSION

Per diems will continue to be monitored and will be reported publicly on a quarterly basis.

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Melissa Granum Executive Director

Appendix I – Detailed 2021 Per Diem by Director

| Board Member | January | February | March | Total |
|------------------|---------|----------|-------|--------|
| Brisard, Meena | 3,003 | 2,061 | 2,609 | 7,673 |
| Carwana, James | 3,003 | 1,938 | 2,088 | 7,029 |
| Chappell, Harley | 1,092 | 969 | 819 | 2,880 |
| Cloke, Cheney | 1,365 | 1,119 | 1,911 | 4,395 |
| Gill, Manav | 819 | 969 | 1,638 | 3,426 |
| Model, Elizabeth | 819 | 1,242 | 1,638 | 3,699 |
| Rolls, Bob | 1,365 | 1,242 | 0 | 2,607 |
| Sunner, Jessie | 3,003 | 1,938 | 2,088 | 7,029 |
| Total | | | | 38,738 |

Detailed Per Diems by Director – January, 2021 – March, 2021



 REGULAR
 REPORT DATE:
 June 15, 2021

 BOARD MEETING DATE:
 June 22, 2021

 BOARD REPORT #
 2021-FIN009

 TO:
 Surrey Police Board

 FROM:
 Finance Committee

 FILE:
 60540-20-04

 SUBJECT:
 One-time Policing Transition Project - Budget Update Year to Date Expenditures

RECOMMENDATION

The Finance Committee recommends that the Surrey Police Board (the "Board") receive this report for information.

PURPOSE

This report provides a summary of the expenditures incurred up to April 30, 2021.

BACKGROUND

In December 2019, City Council adopted the 2020-2024 Financial Plan, which made provision for the Onetime Policing Transition Project. One-time expenditures for the 2020 year were budgeted at \$25.2 Million, of which \$20.6 Million was not expended and carried forward into the 2021 fiscal year. One-time expenditures for the 2021 fiscal year were budgeted at \$23.1 Million. The total of \$43.7 Million is the available one-time budget for the current year. The Surrey Police Service (SPS) and the City of Surrey are working collaboratively with both the Province of BC and the Government of Canada on the transition. The specific timing of the implementation of SPS is dependent on decisions by all three levels of government which impacts the timing of expenditures.

This report provides a summary of the year-to-date expenditures incurred during the period ended April 30, 2021.

DISCUSSION

The expenditures in Appendix I show both capital and operating expenses related to the establishment of the SPS. The unspent \$20.6 Million carried forward from 2020 has been reallocated for 2021 and future years based on the projects and priorities pertaining to the SPS establishment. Appendix I summarizes the expenditures incurred during the period ended April 30th, 2021. As in 2020, a year-to-date expenditures report will be provided to the Finance Committee monthly. The details of the budget allocations and corresponding expenditures are as follow:

- Legal includes expenditures for matters pertaining to collective bargaining, human resources, trademarks, and other establishment legal costs. Also, included in Legal is the cost of in-house legal counsel seconded from the City of Surrey. The year-to-date spend is \$128,115 with remaining budget available of \$393,030.
- Strategy and Policy includes consulting, research, and policy advice. A great deal of groundwork was done in 2020 and as such, no amount has been spent as of the end of April 2021. The total budget available is \$324,853.
- Financial Services includes external financial services advisors and accounting advice to support the establishment of SPS. Also, included in Financial Services are consultants and City of Surrey seconded staff supporting the financial management system. The year-to-date spend is \$106,230 with remaining budget available of \$500,107.
- Communications and Marketing includes consultants managing public relations required to support the establishment of SPS. Also, included is the City of Surrey staff to support the SPS websites, social media and communications activities with graphic design and videography. The year-to-date spend is \$132,690 with remaining budget available of \$525,429.
- Human Resources includes expenditures for consultants and City of Surrey seconded staff directly involved with the HR matters. The year-to-date spend is \$88,614 with remaining budget available of \$479,959.
- Recruitment, Assessment, and Training includes SPS employees hired to support surge recruiting for SPS. Also, included are testing and assessment of candidates and training for the new hires. The year-to-date spend is \$195,819 with remaining budget available of \$10,640,560.
- Infrastructure Operating includes fleet maintenance and management. Also, included is the City of Surrey seconded staff managing infrastructure. The year-to-date spend is \$29,814 with remaining budget available of \$640,886.
- Information Technology Operating includes maintenance of IT operating systems. Also, included is the City of Surrey seconded staff for IT project management. The year-to-date spend is \$165,883 with remaining budget available of \$4,439,049.
- Information Technology Capital includes expenditures for building the data centre, dispatch systems, administrative systems, and telecommunication assets. The year-to-date spend is \$2,745,082 with remaining budget available of \$14,215,957.
- Fleet Capital includes purchase of new vehicles. The year-to-date spend is \$70,096 with remaining budget available of \$1,046,904.
- Armoury and Outfit includes expenditures for guns, uniforms, and personal issue kit. No amount has been spent as of the end of April 2021. The total budget available for Armoury and Outfit Capital is \$7,823,827.
- Facilities Capital includes retrofit costs for SPS to assume occupancy of facilities currently owned or leased by the City and occupied by RCMP. The year-to-date spend is \$21,441 with remaining budget available of \$580,276.

As of April 30, 2021, expenditure in all areas remain underspent compared to the available budget. The projected spending for 2021 fiscal year will be approximately \$29.5 Million. Areas of significant expected spending include Information Technology and Recruitment, Assessment and Training. By the end of 2021, SPS expects to carry forward \$14.2 Million to 2022 and future years.

RISK ASSESSMENT

The assessment of risk correlates with the effectiveness of the internal controls. The primary risk areas identified for the Finance Committee are as follows:

Accuracy and completeness

Each month there are transactions recorded for this project by various departments. Due to the increasing volume of transactions, there is risk of unrecorded or inaccurately recorded transactions.

On a monthly basis, the Manager, Financial Services receives and reviews the report with details of all transactions posted to the project to ensure accuracy, completeness, and proper classifications.

Budget Variance

The One-time Policing Transition Project spans over a 5-year period (2020 to 2024). The financial plan for this project was prepared in 2019. The total funding available for this project is \$63.7 Million. There is risk that if the expenditures are not monitored, the spending for this project could exceed the budgeted amount of \$63.7 Million.

On a monthly basis, the financial reports are reviewed by the Manager, Finance Services and the General Manager, Policing Transition to ensure the expenditures for the month are as expected. Where there are variances from expectations, the Manager, Finance Services follows up with the respective domain lead for analysis of the variance and for updates to the forecast for the year and for the entire span of the project.

CONCLUSION

Expenditures to date supporting the One-time Policing Transition Project have been managed in accordance with the Council-adopted 2020-2024 Financial Plan. With this report, the Board is following through on a commitment to monthly public reporting on expenditures. Implementation of the SPS is well underway. Each project domain is moving forward. Expenditures for the period ended April 30th, 2021 were within the available budget for 2021.

Elizabeth Model Chair, Finance Committee

Appendix I 5 Year Policing Transition Project - Year-to-Date Budget Reconciliation – April 30, 2021

APPENDIX I

One-time Policing Transition Project Year-to-Date Budget Reconciliation - April 30, 2021

| EXPENDITURES | BUDGET CARRIED FORWARD | CURRENT YEAR BUDGET | BUDGET AVAILABLE | CURRENT YEAR ACTUAL EXPENSE | YEAR-END PROJECTION | EXPECTED BALANCE CARRIED FORWARD |
|---------------------------------------|---------------------------|------------------------|------------------|--------------------------------|------------------------|-------------------------------------|
| | 2020 | 2021 | 2021 | 2021 | 2021 | 2022 |
| | (a) | (b) | (a)+(b)=(c) | (d) | (e) | (c)-(e)=(f) |
| | | | | | | |
| Legal | 363,923 | 120,800 | 484,723 | 128,115 | 484,723 | - |
| Strategy and Policy | 244,853 | 80,000 | 324,853 | - | 274,853 | 50,000 |
| Financial Services | 544,350 | 19,400 | 563,750 | 106,230 | 348,750 | 215,000 |
| Communications and Marketing | 333,148 | 277,700 | 610,848 | 132,690 | 420,000 | 190,848 |
| Human Resources | 475,000 | 71,900 | 546,900 | 88,614 | 302,950 | 243,950 |
| Recruitment, Assessment, and Training | 7,082,876 | 3,692,132 | 10,775,008 | 195,819 | 3,429,927 | 7,345,081 |
| Infrastructure Operating | 350,050 | 320,650 | 670,700 | 29,814 | 670,700 | - |
| Information Technology Operating | 271,400 | 4,278,445 | 4,549,845 | 165,883 | 4,423,494 | 126,351 |
| SPS TRANSITION - OPERATION SUBTOTAL | 9,665,600 | 8,861,027 | 18,526,627 | 847,165 | 10,355,397 | 8,171,230 |
| | | | | | | |
| Information Technology Capital | 4,354,563 | 11,296,150 | 15,650,713 | 2,745,082 | 15,575,713 | 75,000 |
| Fleet Capital | 592,000 | 525,000 | 1,117,000 | 70,096 | 1,117,000 | - |
| Armory and Outfit Capital | 5,799,215 | 2,024,612 | 7,823,827 | - | 1,890,748 | 5,933,079 |
| Facilities Capital | 222,829 | 377,211 | 600,040 | 21,441 | 600,040 | - |
| SPS TRANSITION - CAPITAL SUBTOTAL | 10,968,607 | 14,222,973 | 25,191,580 | 2,836,619 | 19,183,501 | 6,008,079 |
| | | | | | | |
| TOTAL BUDGET BALANCE | 20,634,207 | 23,084,000 | 43,718,207 | 3,683,784 | 29,538,898 | 14,179,309 |



| TO: | Chair McCallum | | |
|-------|-------------------------|-------|----------------------------|
| FROM: | Director, Meena Brisard | | |
| DATE: | May 27, 2021 | FILE: | 60540-20-02 60540-20-03 |

Re: Appointment to two (2) Surrey Police Board Committees

As a proud Director of the Surrey Police Board, I am writing to you today to request being removed from 1 of my 2 committee appointments. On March 4, 2021, you asked if I would accept an appointment to the Governance committee which I accepted. Since that time, my life circumstances have evolved, as I have accepted a new employment opportunity and will not have the time to devote to 2 committees. I would like to remain on the Human Resources and Compensation Committee and requesting to be replaced on the Governance committee by another board member.

Please feel free to contact me if you require any further information.

MBRISOLO

Meena Brisard Director – Surrey Police Board

c.c. - Melissa Granum, Executive Director



May 26, 2021

Dear Director Sunner,

Since the Board came into being, you have served diligently on the Human Resources and Compensation Committee undertaking a significant amount of work to support hiring our chief constable and setting important human resources policies, amongst other things.

Your knowledge and experience in human resources has been integral to the Board's work, and I thank you for your commitment. The Board will now begin to undertake the important work of reviewing and approving Surrey Police Service policies, most of which will be presented to the Governance Committee prior to Board review and approval.

At this time, I ask that you transfer from the Human Resources and Compensation Committee to the Governance Committee to support the work of the SPS and the Board in policy review and approval. I believe your knowledge, skills and ability will benefit both the Governance Committee and the SPS. If you are agreeable, this change will come into effect following the June 22, 2021 Surrey Police Board Meeting.

Melissa Granum will follow up with you to orientate you to the work of the Governance Committee.

Sincerely,

Duh Cal

Doug McCallum Chair, Surrey Police Board

cc: Surrey Police Board Melissa Granum, Executive Director

Attachment – SPB Governance Committee Terms of Reference

GOVERNANCE COMMITTEE TERMS OF REFERENCE

INTRODUCTION

Under the Police Act, the Board has primary oversight responsibility for the effective governance and oversight of SPS.

The purpose of the Governance Committee is to provide a focus on governance that will enhance the Board and SPS's performance, and to fulfil the Board's obligations and oversight responsibilities related to SPS's governance philosophies, structures, policies, and processes.

COMPOSITION

The Committee is composed of at least three Board members appointed by the Board, with one Committee member designated as Chair by the Board.

FREQUENCY OF MEETINGS

Committee members meet at least four times per year and as many other times as necessary to carry out their responsibilities. Meetings outside the regular meeting schedule are convened at the call of the Committee Chair.

RESPONSIBILITIES

Subject to the powers and duties of the Board, the Committee has the following responsibilities:

BOARD GOVERNANCE

- 1. At least every two years, review the Board Manual and related policies and recommend any changes to the Board.
- **2.** Together with the Board Chair, Committee Chairs, and Executive Director, develop the annual work plan and calendar for the Board and Committees.
- **3.** Update the Board on changes to applicable law, provincial policy, or relevant trends in police board and public sector governance that may affect the responsibilities of Board members.
- **4.** Ensure programs are in place for new Board member orientation and ongoing Board member professional development, and regularly review and recommend any changes to the Board.

- Develop and recommend for approval by the Board a process for evaluating the effectiveness of Board meetings, Committee meetings and the Board, and recommend any necessary changes to the Board.
- 6. Lead and support the annual review processes to evaluate the Board.
- **7.** Annually review the composition of the Board as a whole, develop recommendations regarding necessary Board member competencies, and ensure that the Board's needs are communicated to the appointing bodies.

COMPLIANCE

- **1.** Regularly review and ensure the adequacy of the Code of Conduct and report to the Board regarding compliance with such policy.
- **2.** Oversee the function and work of, and relationship with, the Ethics Advisor and make recommendations to the Board as may be appropriate.
- 3. Oversee the process for responding to complaints made about the services or policies of SPS.
- 4. Ensure SPS has in place appropriate and effective procedures to address issues raised concerning alleged breaches of key administrative and policing policies, including alleged irregularities in respect of accounting, financial reporting, internal control, and workplace matters.

EXTERNAL RELATIONSHIP MANAGEMENT

- **1.** Regularly review and consider reports in respect of SPS's relationships with City Council, jurisdictional police services, and other law enforcement agencies within Canada, and where appropriate, provide the Board with advice or recommendations regarding such reports.
- **2.** Periodically review and assess SPS's relationships with and communication to its stakeholders and partners.
- **3.** Recommend to the Board resolutions to be proposed at the annual general meetings of the Canadian Association of Police Governance and the BC Association of Police Boards.

POLICY OVERSIGHT

The Committee has responsibility to oversee the development, implementation and effectiveness of the following policies:

- **1.** Policies contained within the Board Manual.
- **2.** Policies relating to the general direction, management, and operation of SPS, except to the extent specifically delegated to other Committees pursuant to such Committee's Terms of Reference.

OTHER

- 1. Stay informed on current best practices in governance relevant to the mandate of all Committees and recommend any changes to the Board.
- 2. Review such other matters that the Committee or Board deems advisable and timely.